
ONLINE

DISTRIBUTION



“We are a leading logistics supplier offering a comprehensive range of services that can be tailored to enable each client to focus on their core business.”

PO Box 7104, Sydenham, Christchurch,
New Zealand
Phone: +64 3 331 7700
Email: info@onlinedistribution.co.nz
www.onlinedistribution.co.nz



SAFE TODAY, SAFER TOMORROW

Online Distribution offers a highly-flexible approach to contract warehousing and distribution. We operate 15 distribution centres in Auckland and Christchurch, many built for the needs of clients, with adjoining offices and showrooms. Online Distribution offers a diverse range of value-add services and supports an ever-increasing number of clients across a multitude of industries and routes to market.

ONLINE DISTRIBUTION AS YOUR 3PL PROVIDER

Building on over 30 years of industry excellence, Online Distribution reduces costs to businesses and improves control of many aspects of the supply chain, with operational diversity extending across many channels and industries including retail, chemical, medical, FMCG, Hazardous Substances, eCommerce and construction.

If your business could be improved by any of the following means, we would love to hear from you:

- Faster responses to your customers' needs
- Customer-centric delivery options including economy/premium/white-glove solutions
- Expansions into new markets
- B2C/multi-channel offering
- Improved inventory control, visibility and accuracy
- Consolidated freight purchasing
- Consistent QA of your inbound freight
- Better information to monitor your logistics costs
- Flexible office/showroom/boardroom availability
- Cost reduction in all aspects of your supply chain
- Scalability and business continuity protection

eCommerce and Multi-Channel solutions:

- Inhouse Shopping Cart expertise
- Simple and fast integration
- Low cost volume-based freight
- Personalised milestone updates
- Live access to customer portal 24/7
- 99% + accuracy rate
- Fast worldwide shipping
- Easy, low-cost returns management

Ancillary Solutions

- Hazardous Substances Management
- Serviced Offices and Showrooms
- Projects and rework
- Kitting and assembly

AT A GLANCE

ESTABLISHED IN
1988



100%
New Zealand
owned

30+ YEARS
As an industry leader
in New Zealand

SKILLED TEAM OF
180+

34,000m²+
Total warehousing capacity

Average Tenure

3.5 YEARS



15
DISTRIBUTION
CENTRES

DISPATCHING MORE THAN
1,000,000
ORDERS PER ANNUM

Market leaders in
3PL with a true
niche in eCommerce
fulfilment

FREQUENTLY ASKED QUESTIONS

Can my business save money by using Online Distribution as its 3PL provider?

Yes! As experts in warehousing and distribution, efficiency is at the heart of every warehouse and process. By absorbing all fixed costs but charging only for what our clients use, as well as “brokering” a significant freight and courier spend, we routinely lower a client’s overall distribution costs while providing a reliable service.

What size business do you typically provide 3PL services for?

We provide logistics services for a large range of businesses. We have clients with start-up or small business requirements of say 1-2 hours a day through to large organisations that require up to 25 staff working daily on a full-time basis in their peak season.

Who will be handling my requirements in your warehouse?

Our people are our greatest asset and come from a variety of backgrounds with specialist knowledge and skills. Each warehouse has a site manager who is your first point of contact and looks after a team of dedicated staff who are either full-time, part-time or casual employees. We invest heavily in development and training, so our employees feel engaged, motivated and solution-focused.

How do you manage our stock?

Our powerful and industry-leading Warehouse Management System (3PL Central) has been tailored to our specific needs, which is critical for best practice inventory management and real-time visibility. We have partnered with 3PL Central to ensure that our clients’ specific and changing needs can be accommodated with minimal cost and delay.

What are your warehouse storage conditions like for my stock?

All stock stored with us will be kept in a secure, clean and moisture free warehouse. Many of our warehouses have been specifically designed and built for us so we can achieve optimum conditions such as maximising natural light and minimising windblown dust. All our warehousing facilities have MPI Food Safety Programme (NP1) accreditation, as well as 24-hour security monitoring and our own covert surveillance equipment.

What are your arrangements for freight?

We outsource our enormous combined client freight requirements to a selection of specialist courier and long-haul carriers. Due to the large amount of freight transport we use, we benefit from excellent purchasing rates and priority service. We are able to pass on our significantly reduced ‘bulk buying’ prices to you. Our dedicated in-house freight experts can help streamline your freight offering and enhance your customers’ experience.

For a full list of FAQs visit www.onlinedistribution.co.nz





Constellation
Brands

red seal

MONS
ROYALE



MOUNTAIN
WAREHOUSE

allbirds

ethique

WINEFRIEND

ecosa

ZOONO®



aim'n

WHAT OUR CLIENTS SAY

"Online Distribution is vital to the way we conduct business and an indispensable part of what we do"

Ryan G
eCOMMERCE

"Our partnership with Online has enabled us to provide a service beyond our customers' expectations"

Ken R
MEDICAL

"The team is amazing, they go above and beyond every time. Nothing is a problem. So good to deal with a NZ owned and operated company who are flexible and work with the customer's needs. First class service!"

Roz C
FMCG

"The team always goes above and beyond to assist us with whatever we need. The accuracy of fulfillment and speed of delivery are fantastic."

Ben I
eCOMMERCE

"Great team to work with. Willingness to assist and prompt replies from the staff, great service and delivery times"

Julie K
FMCG

"Whenever we need to tweak things, the staff are very receptive and willing to work with us to find a solution. Very happy"

Vickie A
HEALTHCARE

"They are thoroughly professional, efficient and very pleasant to work with"

John S
WHOLESALE

"Working with Online has enabled us to reduce costs, focus on our core business and identify new opportunities to help with growth and business sustainability"

Jane S
NOT FOR PROFIT

"Online Distribution has been a godsend for our company"

Chris M
MEDICAL

"Always responsive and attentive, and partnering to get requests sorted and reach common goals"

Juan U
eCOMMERCE

"Online fits the size of our business and they have always been willing to support us and go the extra mile"

Ian P
CHEMICALS

For a full list of testimonials visit www.onlinedistribution.co.nz

